

TROCAIRE

Working for a Just World

Trócaire envisages a just and peaceful world where people's dignity is ensured and rights are respected; where basic needs are met and resources are shared equitably; where people have control over their own lives and those in power act for the common good.

Supporters' Charter Our Commitment to You

Trócaire depends on your generosity to fund its work. In recognition of your kind support, we make this commitment to you.

As a Trócaire Supporter you are entitled to:

- An official receipt in prompt acknowledgement of your donation.
- Information about the projects which Trócaire supports.
- Confidentiality – Trócaire does not share your details with other organisations.
- A choice as to whether you wish to receive further correspondence from Trócaire in the future.

You can be assured that, as a charity supported by voluntary public donations, Trócaire will always:

- Endeavour to comply with the Statement of Guiding Principles for Fundraising.
- Treat all our supporters with respect, honesty and openness.
- Maintain our database of supporters in compliance with Data Protection legislation. Supporters under the age of 18 are classified as Minors on our database and excluded from all mailings to our support base.
- Prepare fully audited accounts, which are available to you for inspection, in accordance with the Statement of Recommended Practice for Charities.
- Effectively manage essential administrative and fundraising costs and ensure that they are kept at an appropriate level (an average of 10% of income on fundraising and administration over the past five years).

Trócaire will maximise the value of your donation by:

- Seeking matching funding from official bodies such as the Irish government and the European Union. Over the past 5 years Trócaire has managed to secure an average of an extra 66 cent for every €1 donated by the public.
- Availing of tax concessions provided to registered charities in order to maximise the value of your donation. A minimum donation of €250 during the tax year (this amount can comprise of a once-off amount or a regular donation) is required to enable Trócaire to reclaim tax on your donation.

In relation to Emergency Appeals:

- 100% of donations made during Emergency Appeals will go directly towards Trócaire's response to the emergency.
- Funds will be utilised speedily and efficiently.
- If for any reason, such as high-risk security situations, it is not possible to expend all funds received in the particular emergency within a reasonable period, Trócaire will devote any remaining funds to tackling poverty in other areas of great need. When this occurs it will be highlighted in the Annual Report.

As a Trócaire supporter we welcome your involvement in our work and invite you to join our many public education campaigns. For further information about Trócaire please visit our website www.trocaire.org

Thank you for your solidarity and support.



Justin Kilcullen, Director